

**Oak Valley Health
Regular Board Meeting
Meeting Summary
November 30, 2023**

Mike Arnew, Chair, called the meeting to order at 5:00 p.m. on November 30, 2023.

APPROVAL OF CONSENT AGENDA

The Board approved the following items contained in the Consent Agenda:

- **Board of Directors Meeting Agenda November 30, 2023**
- **Board of Directors meeting Minutes September 28, 2023**
- **Board and Board Committees Work Plans**
- **Finance and Audit Committee Terms of Reference**
- **Contracts and Limited Tenders**
 - **Telus Limited Tender and Contract**
 - **Custom Print Solutions Contract**
 - **SHINE Teknicor Data Centre Contract**
- **Board Approved Operational Policies**
 - **Integrated Risk Management**
 - **Whistleblower**

PATIENT STORY

A patient story was shared.

PROGRAM UPDATE – UXBRIDGE HOSPITAL

Staff presented an overview of the Uxbridge Hospital programs.

FINANCE AND AUDIT COMMITTEE REPORT

Rhonda English presented an update from the Finance and Audit Committee, highlighting the following:

Year to Date Financial Statement – September 30, 2023

The Board approved the year to date financial statement as at September 30, 2023.

EXECUTIVE COMMITTEE REPORT

Mike Arnew presented an update from the Executive Committee.

GOVERNANCE AND NOMINATING COMMITTEE REPORT

Eleanor Leggat presented an update from the Governance and Nominating Committee, highlighting the following:

Succession Planning for Board Leadership Roles

The Governance and Nominating Committee has drafted a succession planning guidelines for Board leadership roles and a sample succession planning timeline flow chart to assist with Board succession planning.

Environmental, Social and Governance (ESG) Priorities

Management presented on ESG Priorities.

Ontario Health Teams (OHT) Update

Management presented an update on OHT.

QUALITY AND SAFETY COMMITTEE REPORT

Nancy Sanders presented an update from the Quality and Safety Committee highlighting the following.

2023/24 Quality Improvement Plan Update (QIP) – Q2

Q2 Results:

- Alternate Level of Care (target met/exceeded)
- Time to an Inpatient Bed (target met/exceeded)
- Patient Communication (ED target not met/Inpatient target not met)
- Falls Prevention & Injury Reduction (target met/exceeded)
- Workplace Violence (target not met)

Patient Experience and Patient Relations Update

Patient and Family Engagement - Through an iterative co-design process, Patient Experience Participants (PEPs) co-produced the definition for *Extraordinary Patient Experience*, endorsed and finalize.

Q2 INTEGRATED RISK MANAGEMENT (IRM) UPDATE

Management provided an update on Q2 IRM.

CEO REPORT

Jo-anne Marr presented the CEO report, highlighting the following:

- Provided a financial and performance update as at September 30, 2023.
- Reviewed the current top corporate risks for Q2.
- Markham Stouffville Hospital site has been recognized by the American College of Surgeons for receiving the designation of a Surgical Quality Partner by participating in the National Surgical Quality Improvement Program.
- The hospital's Cancer Centre has joined the Princess Margaret Cancer Care Network.

- ROP-OPOLY was recognized as a leading practice by Accreditation Canada and will be added to the leading practice library for other organizations to utilize.
- Targeted recruitment marketing campaign was a deliverable under year 1 of the people plan and the ads are now in market.
- Reviewed emerging themes on feedback received from the Board and Leadership retreat on People Plan held on November 25, 2023.
- Provided an overview on leader rounding and rounding compliance by quarter.

COS REPORT

The Board approved the credentialing recommendations for professional staff as presented.

CNE REPORT

Terri Stuart-McEwan presented the CNE report.

MSH FOUNDATION REPORT

Craig McOuat provided an update on behalf of Markham Stouffville Hospital (MSH) Foundation.

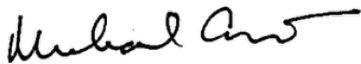
UXBRIDGE HOSPITAL FOUNDATION REPORT

Bill Mullett provided an update on behalf of Uxbridge Hospital Foundation.

MEDICAL STAFF ASSOCIATION (MSA) REPORT

Dr. Philip Moran provided an update on behalf of MSA.

The meeting concluded at 6:49 pm.



Chair
Mike Arnew



CEO
Jo-anne Marr