

Oak Valley Health Outpatient Pharmacy

Location: Markham Stouffville Hospital – entrance adjacent to the Cancer Centre

Hours of operation: Monday to Friday, 8:30 a.m. – 5 p.m.

Phone: 905-472-7624

Fax: 1-833-777-0491

Our team

At Oak Valley Health Outpatient Pharmacy, we are an integral part of your health care team, as we understand the specialized needs of our oncology patients.

Pharmacists: Catherine Chung and Lawrence Lau

Technician: Shamima Hoque



Oak Valley Health Outpatient Pharmacy

Oncology patients



381 Church Street
Markham, ON L3P 7P3
Oakvalleyhealth.ca

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How we can help you

We offer specialized services and programs that help to manage all your treatment needs and services.

- Medication dispensing for all chemotherapy prescriptions and supportive medications
- Personalized medication review and medication therapy management
- Consultation with pharmacists experienced in cancer care
- Management of medication side effects, including over-the-counter product recommendations
- Close collaboration with your oncology team to coordinate and provide optimal care
- Assistance with access to medications that insurance does not cover, with direct support from our oncology medication reimbursement coordinators
- Convenient prescription refills

Medication safety tips

Our team of pharmacists and technicians are dedicated to the care of oncology patients. Our team is committed to supporting your cancer journey.

- Take your medications as prescribed
- Report any side effects promptly
- Keep a list of all medications you are taking

Your privacy matters

- Strict adherence to patient confidentiality
- Secure handling of your personal information

Oncology medication reimbursement specialists

Medication reimbursement specialists: Catrina Taylor and Carrie Milne

Hours of operation: Monday to Friday, 8:30 a.m. – 4:30 p.m.

Phone: 905-472-7373 ext. 2020

Fax: 905-472-7382

Email: drugreimbursement@oakvalleyhealth.ca

How we can help you

Our medication reimbursement specialists are dedicated towards helping oncology patients with drug coverage, funding and reimbursement. They work collaboratively with patients and their health care teams to maximize coverage and reduce the financial burden related to the cost of medication required for treatment.

We specialize in oncology medication reimbursement and provide services that include:

- Reviewing of reimbursement for patients requiring oncology and supportive care medications
- Submission of all applications to access medication coverage and assistance
- Working directly with external partners, maximizing reimbursement and reducing copayments
- Serving as the centralized point of contact for health care professionals and pharmacies to assist with patient medication coverage
- Resolving reimbursement issues, avoiding treatment delays