

# INCLUSION CHARTER

OUR COMMITMENT  
TO **WELCOMING** AND  
**INCLUSIVE** COMMUNITIES

The **Inclusion Charter for York Region** is a community initiative that brings together businesses, community organizations, municipalities, police services, hospitals, school boards, conservation authorities and agencies with a common commitment to create an inclusive environment with equality for all who work, live and play here. Together our organizations share the vision of York Region as a welcoming and inclusive community where diversity is celebrated and where everyone can develop to their full potential, participate freely in society and live with respect, dignity and freedom from discrimination.

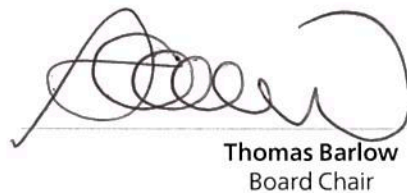
The Charter reflects an evolving approach in support of existing federal and provincial legislation that promotes human rights and accessibility. By endorsing this Charter we affirm our commitment to inclusion, whereby all people feel they belong and have access to the same opportunities.

## MARKHAM STOUFFVILLE HOSPITAL

Together with other participating organizations, Markham Stouffville Hospital (MSH) is committed to taking action to achieve the vision of the Charter in our organization and in the community. At MSH, it is our vision that every person feels respected and welcomed when they come through our doors, whether they are MSH employees, physicians, volunteers, vendors/contractors, patients or community members. We want them to feel at home and see themselves as partners in their care. We strive to achieve an outstanding patient experience and know it requires a deep understanding of every individual's unique needs. Our focus on inclusion celebrates the diversity of our community and our staff. We are committed to creating an inclusive organization that attracts and retains the best talent, promotes innovation and provides exceptional service to all the patients we are honoured to serve.

Endorsed by:

  
Joanne Marr  
CEO and President

  
Thomas Barlow  
Board Chair

This 29<sup>th</sup> day of March, 2018.



